

Neighbourhood Services

Out of hours service for Anti-Social Behaviour

At Rykneld Homes we are trialling an out of hours telephone service for the reporting of nuisance, hate crime, domestic violence and **Anti-Social Behaviour**.

If you are experiencing any of these problems between the hours of 8pm and 8am Monday to Friday or anytime at the weekend, you can report the incident to the out of hours service. They will then pass on the information the next working day to a Rykneld Homes officer to contact you.

The out of hours number to call is

0845 3039755

The line is operated through Astraline (part of the Johnnie Johnson Housing Association).

**Remember, in an emergency
you should always call 999**

No English? No problem

☎ 01246 217670 (ENGLISH)
We care. We want all of our customers to be able to access all of our services. To talk to someone in English, ring this number. You will not be charged for the TALKBACK service.

☎ 01430 457421 (CANTONESE) 廣東話
☎ 01430 457423 (MANDARIN) 國語
我們提供多種語言服務，以便所有客戶都能使用我們的服務。如果您需要以廣東話或國語溝通，請撥打此電話號碼。我們不會向您收取任何費用。
我們提供多種語言服務，以便所有客戶都能使用我們的服務。如果您需要以國語或粵語溝通，請撥打此電話號碼。我們不會向您收取任何費用。

☎ 01430 457422 (ITALIAN)
Se preferisci parlare in italiano, chiama questo numero. Non verrai addebitato per questo servizio.
如果您更喜欢用意大利语交谈，请拨打这个号码。我们不会向您收取任何费用。

☎ 01430 457426 (URDU)
اگر آپ اردو میں بات چیت کرنے کے لیے تیار ہیں، تو اس نمبر پر کال کریں۔ اس سروس کے لیے آپ کو کوئی فیس نہیں لگے گی۔
如果您准备好用乌尔都语交谈，请拨打这个号码。我们不会向您收取任何费用。

☎ 01430 457424 (POLISH)
Jeśli wolisz rozmawiać w języku polskim, zadzwoń pod ten numer. Nie poniesiesz żadnych kosztów.
如果您更喜欢用波兰语交谈，请拨打这个号码。我们不会向您收取任何费用。

☎ 01430 457425 (PUNJABI)
ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਵਿਚ ਗੱਲਬਾਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਇਸ ਨੰਬਰ 'ਤੇ ਕਾਲ ਕਰੋ। ਸੇਵਾ ਲਈ ਕੋਈ ਫੀਸ ਨਹੀਂ ਲਗੇਗੀ।
如果您想用旁遮普语交谈，请拨打这个号码。我们不会向您收取任何费用。

☎ 0800 731 7878 (OTHER LANGUAGES)

If you require this publication in large print, braille or on audio tape please call us on 01246 217670

