

# The Silent Killer

There's a potential killer  
lurking in all our homes





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## Carbon Monoxide

Carbon Monoxide poisoning is a nightmare you may never wake up from! It is an efficient killer, invisible and having no smell it can strike with out warning.

We're not trying to scare monger, but make people aware. Carbon Monoxide has caused 60 preventable deaths nationwide over the last two years alone.

Rykneid Homes does not want you to be part of these statistics.

It is therefore vital that you let us maintain and service your heating appliances regularly.

Most of our tenants appreciate why we have to do this, and are only too pleased to co-operate.

There is still a small minority who do not and refuse to let us in.

**Please help us to help you.**

If you repeatedly deny us access to carry out this necessary work we have the legal right to force entry. **AND WE WILL!**

# What is Carbon Monoxide?

Carbon Monoxide is a toxic gas which will kill you if you breathe in too much of it.

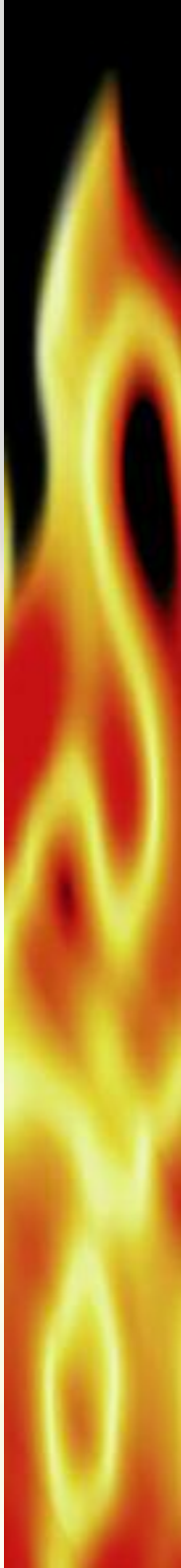
Carbon Monoxide poisoning is caused when heating appliances have not been properly installed or maintained.

If gas or solid fuel is not burned up properly by the appliance then excess carbon monoxide can build up in the air you breathe.

You are at risk if your appliance – that is your gas fire, central heating boiler, solid fuel boiler/fire, warm air unit or water heater have not been fitted or maintained properly. You are also at risk if you have allowed unqualified people to install these appliances.

## **REMEMBER-YOU, YOUR FAMILY AND YOUR IMMEDIATE NEIGHBOURS ARE AT RISK IF:**

- any gas appliances are not working properly
- you have not let us check your appliances
- there is staining on or near the walls around your appliances
- your chimney or flue gets blocked up
- you prevent free flow of fresh air/ventilation in the room
- you sleep in the same room where an appliance is left burning at night.



# Contact Rykneld Homes on: Freephone 08000 121 621 to arrange an appointment



**No English?  
No problem**

If you require this publication in large print, braille or on audio tape please call us on **01246 217670**

**Rykneld Homes**  
The road to success

**TALKBACK** 

**☎ 01246 217670 (ENGLISH)**  
We care. We want all of our customers to be able to access all of our services. To talk to someone in English, ring this number.

You will **not** be charged for the TALKBACK service.

**☎ 01430 457421 (CANTONESE) 廣東話**  
**☎ 01430 457423 (MANDARIN) 國語**

本市政府關心閣下，我們希望區內所有的市民能夠使用我們所有的服務。請致電下列任一號碼，可與廣東話或國語的我們交談。

敬請閣下繼續進行聯絡。  
或請向有關辦事處查詢。

**☎ 01430 457422 (ITALIAN)**  
Noi ci prendiamo cura di voi. Il nostro obiettivo è quello di dare a tutti i nostri clienti la possibilità di accedere ai nostri servizi. Per parlare in italiano, chiamate questo numero.

Özünüzü önemseyen biz hizmetinize her zaman hazırız.

**☎ 01430 457426 (URDU)**  
ہمارے سب سے زیادہ اہمیت ہے کہ ہمارے تمام گاہکوں کو اپنی خدمات سے فائدہ پہنچانے کی سہولت فراہم کرنے کے لیے ہمیں درکار ہے۔

**☎ 01430 457424 (POLISH)**  
Dbamy o naszych klientów. Pragniemy, by wszyscy mogli skorzystać z zakresu oferowanych przez nas usług. Aby porozmawiać w języku polskim, wybierz ten numer telefonu.

**☎ 01430 457425 (PUNJABI)**  
ਅਸੀਂ ਦੇਖ ਭਾਲ ਕਰਦੇ ਹਾਂ। ਅਸੀਂ ਚਾਹੁੰਦੇ ਹਾਂ ਕਿ ਸਾਰੇ ਸਾਡੇ ਗਾਹਕ ਸਹੂਲਤਾਂ ਸਹੂਲਤਾਂ ਸਹੂਲਤਾਂ ਤੋਂ ਫਾਇਦਾ ਲੈ ਸਕਣ। ਹਿੰਦੀ ਭਾਸ਼ਾ: 01430 457423। ਹਿੰਦੀ ਭਾਸ਼ਾ: 01430 457423।

**☎ 0800 731 7878 (OTHER LANGUAGES)**

This information is available in large print, braille and audio tape versions on request.  
Please telephone: 01246 217670