



Operational Board – Programme of Work: 2020/21

- Review existing Customer / Tenant Involvement Groups

- Customer Involvement Events Programme

- Develop and launch Annual Report for Tenants 2020/21

- Digital Involvement Group

- Policy Reviews:
 - Fencing
 - Lettable standard
 - Repair priorities / timescales
 - Allocations Policy
 - Lack of Parking
 - Garages